



Jerry's Sanitation

206 W. Grant St, PO Box 264, Zearing, IA 50278

Phone: 641.487.7288 | Email: info@jerryssanitation.com | Website: www.jerryssanitation.com

Thank you for choosing Jerry's Sanitation to fulfill your garbage collection needs! In order to best serve you, please fill out the following form and return it to our office. This information will be kept in our records and you will only be contacted by us if there are any changes that will affect your service or rate.

If you would like to sign up for automatic payments (AutoPay), this can be done online through the customer portal or over the phone. Go to www.jerryssanitation.com/billpayment to set up your online account!

NEW CUSTOMER INFORMATION

Name *(Account holder/s)*

Mailing Address

Business Name *(if applicable)*

Pick-up site address/es

(If service address is different than mailing address.)

Phone number *(Please include area code)*

Notes

(Any additional info that we might need to know.)

Email address/es

How did you hear about us?

- Received a flier in the mail
- Viewed our Facebook Page.
- Found us on Google.
- From a friend or family member.
- Saw our truck and/or containers.
- Other:

SERVICE TERMS & GUIDELINES

Garbage & Recycling Collection

Garbage collection services take place Monday through Friday, and occasionally on Saturdays due to holidays or inclement weather. You will be informed of your collection day prior to starting services. We strongly recommend that all our customers have their containers out and accessible on the evening before or at least by **4:00 AM** on their collection day. In some cases, we may ask that they be out sooner due to staffing issues or forecasted weather conditions.

Garbage carts need to be placed curbside unless we have specified otherwise. Carts need to be visible to the driver from the road. Please be sure that the view of your container is not blocked by vehicles, trees, or any other obstruction. Uncontained garbage left outside the provided container shall not be collected unless discussed with office staff prior to the collection day.

Dumpsters need to be free of obstacles on all sides. This includes but is not limited to: vehicles, farm machinery & equipment, gates, snow, mud, and standing water. Uncontained garbage left outside the provided container shall not be collected unless discussed with office staff prior to the collection day.

Recycling collection services are only available to our customers who reside in Marshall County, IA. Recycling collection takes place on a biweekly basis, every other Monday. If you are signed up for recycling collection services, our recycling guidelines will be included with this document. These guidelines also be found on our website: www.jerrysanitation.com/terms.

Should you ever you choose to cancel services with us, we ask that the provided garbage receptacles are returned in adequately functional condition. These receptacles provided to you are still owned by Jerry's Sanitation. Therefore we will be responsible for basic maintenance, but anything beyond the usual wear-and-tear falls upon the customer. By initiating our services, all customers therefore are agreeing to these terms.

Garbage Contents

Items that cannot go in your garbage receptacle include: appliances, large electronics, batteries, tires, dead animals, yard waste, hazardous liquid waste, hazardous solid waste, wet paint, needles/ syringes and construction or demolition debris. Most of these items can be picked up separately for additional fees. Please contact us for more information. If you have extra garbage, please contact us for further instruction. Some items may require an extra charge. Larger projects, like home remodels, may require a roll-off dumpster. Construction or demolition debris cannot be included with regular household waste, so please do not put these items in your regular dumpster or cans. The weight limit for customers using our garbage carts is the equivalent of 50 pounds per 32-gallon capacity. If your container is too heavy, it will not be emptied and a notification tag will be placed on your container for further instruction.

Service Holds

Jerry's Sanitation does offer service holds for vacations or seasonal services. We can suspend services until you have returned. Just let us know when you will be leaving, and when you are ready for your garbage service to resume. Billing will only be suspended if the time period is for **30 days or more**.

INVOICING & PAYMENTS

Regular Invoicing

Invoices for regular collection services are sent out no later than the 1st day of the current billing cycle. If for some reason billing is running behind schedule, we will be sure to send out notifications.

Invoices for regular collection services are **due on the 20th day of the month** in which they are billed. Customers will have an 8- to 11-day grace period after the 20th, depending on the month.

Late Payments & Service Suspension

Any accounts that have not been made current by the 1st day of the following month will result in suspension of services until the account has been brought current. Jerry's Sanitation reserves the right to withhold services until payment has been received.

Routes are finalized on the business day prior by 4:00 PM. Payments made after 4:00 PM toward a delinquent account may still result in a missed collection for the next day. Customers may call to set up an off-route collection, but there are additional fees associated with this service.

Do not rely on Text alerts or emails to warn you of potential service suspension! This service is a courtesy that we will occasionally provide, but it is not automated! We do not always have the time to send them out.

Termination of Services

After 30 days of suspension without payment, collection services will be terminated and container/s repossessed. Once a container has been repossessed, the only way to resume services with Jerry's Sanitation is to pay for the next 12 months of service in advance, plus an account reinstatement fee of \$50.

Financial Distress

Being a family owned and operated business, we are no stranger to financial hardships and understand that things can happen. If you are having difficulty paying your bill, please communicate this with us and we will be more than happy to work with you as much as we can. Communication early on is important - we will not work with customers who wait until their services have been terminated. In the end, this business is how we support our family and the families of our employees. Their needs have to come first.

2025



JERRY'S SANITATION CALENDAR

IMPORTANT DATES

JANUARY

SUN	MON	TUE	WED	THU	FRI	SAT
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

FEBRUARY

SUN	MON	TUE	WED	THU	FRI	SAT
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	

MARCH

SUN	MON	TUE	WED	THU	FRI	SAT
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

APRIL

SUN	MON	TUE	WED	THU	FRI	SAT
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

MAY

SUN	MON	TUE	WED	THU	FRI	SAT
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

JUNE

SUN	MON	TUE	WED	THU	FRI	SAT
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8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

JULY

SUN	MON	TUE	WED	THU	FRI	SAT
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

AUGUST

SUN	MON	TUE	WED	THU	FRI	SAT
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

SEPTEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

OCTOBER

SUN	MON	TUE	WED	THU	FRI	SAT
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

NOVEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

DECEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

JANUARY 1 : NEW YEAR'S DAY - CLOSED
All regular garbage services will run one day behind for the week

JANUARY 13 - RECYCLING COLLECTION

JANUARY 27 - RECYCLING COLLECTION

FEBRUARY 10 - RECYCLING COLLECTION

FEBRUARY 24 - RECYCLING COLLECTION

MARCH 10 - RECYCLING COLLECTION

MARCH 24 - RECYCLING COLLECTION

APRIL 7 - RECYCLING COLLECTION

APRIL 21 - RECYCLING COLLECTION

MAY 5 - RECYCLING COLLECTION

MAY 19 - RECYCLING COLLECTION

MAY 26 : MEMORIAL DAY - CLOSED

All regular garbage services will run one day behind for the week.

JUNE 2 - RECYCLING COLLECTION

JUNE 16 - RECYCLING COLLECTION

JUNE 30 - RECYCLING COLLECTION

JULY 4 : INDEPENDENCE DAY - OPEN!

All regular garbage services will run ON SCHEDULE!

JULY 14 - RECYCLING COLLECTION

JULY 28 - RECYCLING COLLECTION

AUGUST 11 - RECYCLING COLLECTION

AUGUST 25 - RECYCLING COLLECTION

SEPTEMBER 1 : LABOR DAY - CLOSED

All regular garbage services will run one day behind for the week.

SEPTEMBER 8 - RECYCLING COLLECTION

SEPTEMBER 22 - RECYCLING COLLECTION

OCTOBER 6 - RECYCLING COLLECTION

OCTOBER 22 - RECYCLING COLLECTION

NOVEMBER 3 - RECYCLING COLLECTION

NOVEMBER 17 - RECYCLING COLLECTION

NOVEMBER 27 : THANKSGIVING DAY - CLOSED

All regular garbage services will run one day behind for the week.

DECEMBER 1 - RECYCLING COLLECTION

DECEMBER 15 - RECYCLING COLLECTION

DECEMBER 25 : CHRISTMAS DAY - CLOSED

All regular garbage services will run one day behind for the week.

Billing & Correspondence Preference

Standard

I **DO NOT** give my consent for any invoices, statements, or correspondences from Jerry's Sanitation to be sent electronically. I acknowledge that my documents will be sent to me via USPS, and that I am responsible for providing an accurate and current mailing address.

Please choose your preferred billing cycle from the choices below:

Quarterly (3 months)

Semi Annually (6 months)

Annually (12 months)

Paperless

I DO consent to receiving all invoices, statements, and general correspondences from Jerry's Sanitation via email. I acknowledge that by agreeing to Paperless Billing I am responsible for providing Jerry's Sanitation with an updated and active e-mail address and maintaining Internet access.

Please choose your preferred billing cycle from the choices below:

Monthly

Quarterly (3 months)

Semi Annually (6 months)

Annually (12 months)

Jerry's Sanitation Text Alerts

Occasionally garbage service may have to be delayed or rescheduled due to holidays or unforeseen circumstances such as inclement weather, mechanical issues, etc. With our Text Alerts, we can notify you when this happens by sending a text message sent directly to your provided cell phone number. If this is something that you would be interested in subscribing to, please provide your information below. We will only contact you with information that may directly affect your service. You can unsubscribe by replying "STOP" at any time.

Yes, please send Text Alerts to the following number/s:

No, I do not want to receive Text Alerts.

NAME

NUMBER

I, _____, acknowledge and agree that I have fully read and understand the terms and conditions as stated above, and I voluntarily enter into this agreement with Jerry's Sanitation.

SIGNATURE

DATE